

## Stakeholder matching tool

A tool to find and match relevant stakeholders in relation to the defined problem.





#### Overview



#### **Purpose**

- Helps you to identify stakeholders who are affected by, can influence or are relevant to addressing the problem
- Ensures that you **build a foundation for engagement** and coalition building

#### Who is involved?

- Core team
- Stakeholders already engaged through the problem identification phase
- Community stakeholders from strategic communities in the target geography

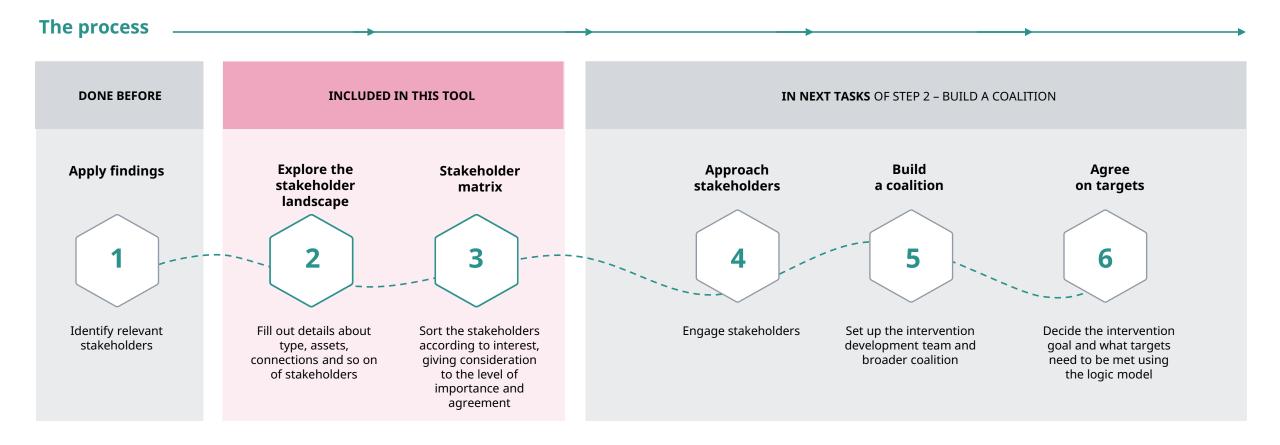
#### What is the output?

- An understanding of relevant stakeholders
- Stakeholders categorised by level of influence and interest
- A record of stakeholder interests and concerns
- A contact sheet of relevant stakeholders

### Conducting a stakeholder matching

**Stakeholder matching is a dynamic process** especially related to steps 1 and 2 of the Urban Diabetes Action Framework, but you should remain open to additional stakeholder involvement further on in the intervention development process.

Consider which stakeholders are relevant to your problem statement and can expand your working group with purpose.



#### **WORKSHEET 1**

# Explore the stakeholder landscape

- Use this worksheet to generate a complete list of stakeholders
- The questions used here are prompts and are not exhaustive

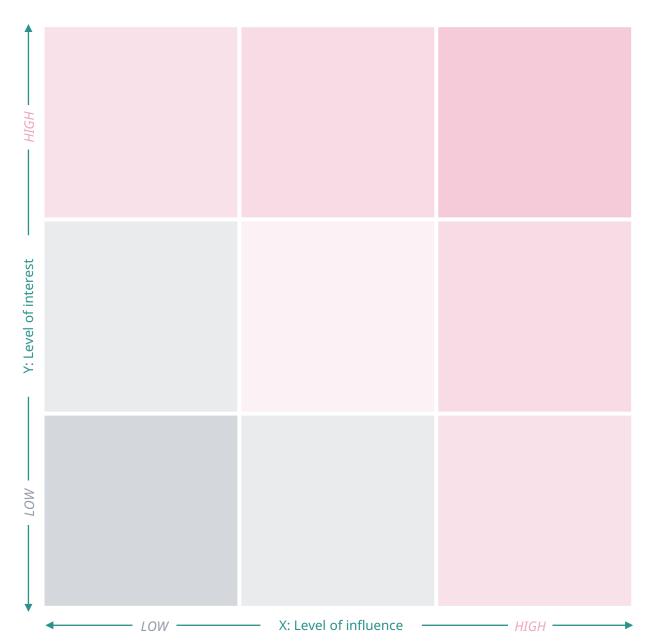
1. Questions to ask	2. Try to develop your line of enquiry Explore beyond the obvious answer	3. Fill in your answers below Answer the question in column 1
Who is affected by the problem?	Consider secondary impacts, for example family members	
Who would be affected by a potential intervention?	Who will receive it? Might a healthy-eating campaign negatively impact local fast food outlets?	
Who are the critical enablers of your intervention?	What are local politicians' priorities? Who are the key decision-makers or influencers in the problem ecosystem?	
Who could be relevant to include in the core team?	Who can help you develop the intervention? In other words, who has a stake in the development of the intervention? Are there any organisations or community bodies that could increase your reach?	

#### **WORKSHEET 2**

### Stakeholder matrix

**Distribute the stakeholders** identified in worksheet 1 in the matrix.

- On the y-axis, consider the stakeholders' level of interest in addressing the problem and how important the problem is to them.
- On the x-axis, consider the stakeholders' level of influence and how this can help towards achieving the problem goal.



#	Rank stakeholders		Perceived level of trust			
1			1	2	3	
2			1	2	3	
3			1	2	3	
4			1	2	3	
5			1	2	3	
6			1	2	3	
7			1	2	3	
8			1	2	3	
9			1	2	3	
10			1	2	3	
11			1	2	3	
12			1	2	3	
		S	cale	1 = 10	w trus	st

**Scale:** 1 = low trust 4 = high trust

#### **OUTCOME SHEET**

### Stakeholder overview

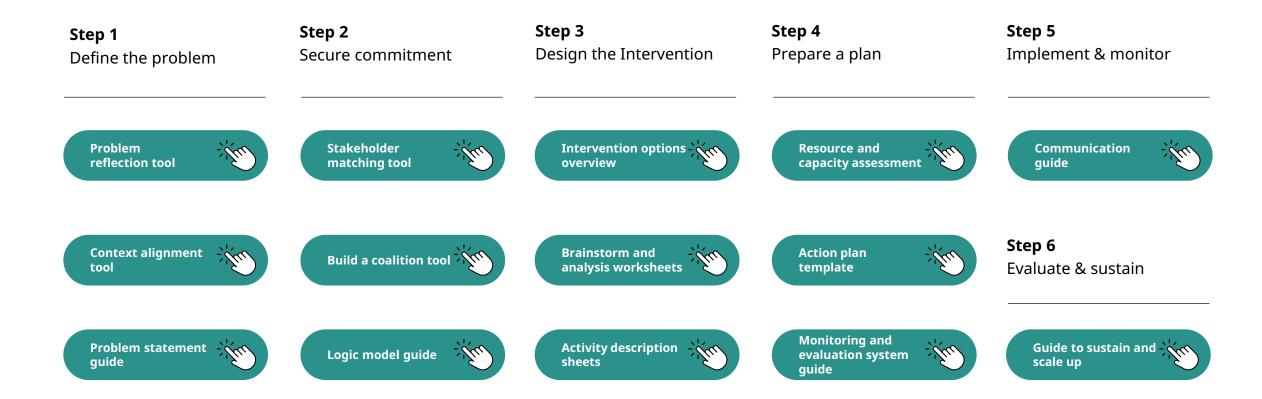
List all relevant stakeholders in the table. Include as many details as possible and ensure that you obtain contact details.



Carry the information captured in this task forward to the next task of building a coalition.

Stakeholder	Type/sector	Interests and concerns	Assets and support	Level of influence and interest	Contact and connections	Contact details
<b>Example:</b> Parent- Teacher Association of Sampletown secondary school	Public sector and parent representative body mix	Interest: improving opportunities for healthy eating and physical activity among the targets of the intervention	Light on assets, but enthusiastic support required to get permission for school facilities	Great influence: champions of the project, but with concerns over the scope; highly influential community voice	Chair of PTA Mrs Bell and secretary of PTA Head of Fifth Form Mr Elvin – positions elected annually	<b>E-mail:</b> DE@ST- high.ac.uk <b>Tel.: (01332) 646574</b>

## Other tools available from the Urban Diabetes Action Framework



## More information and feedback

Please share your experience of working with this tool so that we can develop and improve our tools to support the development of effective interventions.





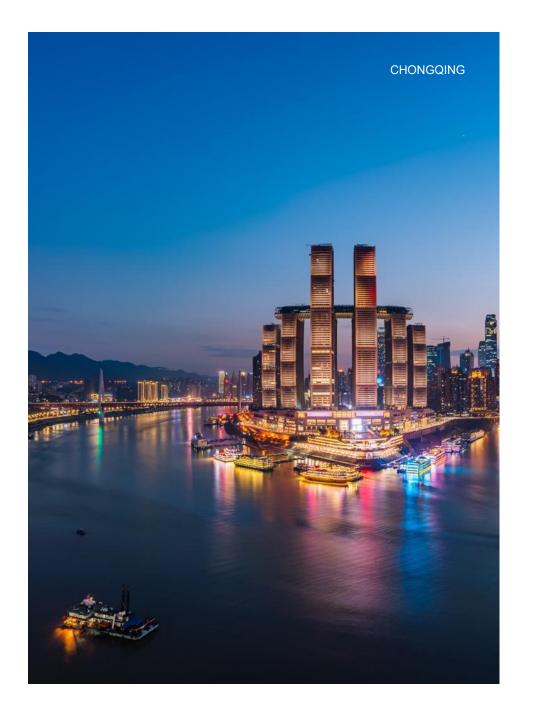












### cities changing diabetes

The Cities Changing Diabetes programme works to map the problem of obesity and type 2 diabetes in cities, share learnings and act as a catalyst for meaningful action, which can help bend the urban diabetes curve.

In partnership, we are calling on every city to ask itself:

'What will it take to bend the diabetes curve in our city?'

30+

More than 30 partner cities

150m+

Representing more than 150 million citizens<sup>1</sup>